

What is BEST?

Maryland's BEST is the only alcohol awareness certification class endorsed by the Restaurant Association of Maryland. BEST focuses on state and local laws, as opposed to nationally standardized classes which can have little relevance to servers in states such as Maryland, in which every county has its own laws. BEST offers practical solutions to the everyday problems faced by alcohol servers, as well as techniques to prevent the extreme situations which every server hopes to avoid.

BEST is designed for every server at your establishment. Most servers of alcohol don't know the alcohol laws in Maryland, and this creates potential liability to restaurant owners. By training your staff in BEST, you are helping to protect your restaurant, your employees and yourself.

(Maryland's BEST program is approved by the Comptroller of the Treasury and meets Article 2B of the Annotated Code of Maryland.)

What is BEST Train the Trainer?

At the Maryland Hospitality Education Foundation, we recognize that employee training, as essential to liability protection and turnover reduction as it is, can get a bit pricey. That's where BEST Train the Trainer comes in. If you have taken the BEST class and passed your exam with a 90% or higher, you are eligible to attend the Train the Trainer Workshop.

BEST Train the Trainer is a 6-hour interactive workshop. After participating, you will be certified to train and certify your own staff, or even employees from other restaurants in BEST! This option will eliminate the hassle of scheduling days for your employees to drive to one of MHEF's Open BEST classes, allowing you to train them at your convenience. Becoming a BEST trainer will also greatly reduce the cost of certifying your staff in BEST.

You're Invited!

MHEF would like to invite you to become a BEST trainer! By doing so, you will be reducing your liability, reducing scheduling headaches, and saving yourself money! Also, by getting certified to train in BEST, you will be learning the local laws which apply to your establishment.

MHEF offers several BEST Train the Trainer Workshops throughout the year. **Our next workshop is on Thursday, July 20, 2006 from 10 a.m. to 4 p.m.** If you don't have your BEST certification yet, and need to pass the BEST exam before taking the Train the Trainer class, check out the BEST calendar of classes at www.mhef.org.

How do I enroll?

This is a fantastic opportunity for you and your business! Call MHEF today with any questions that you may need answered at (800) 874-1313. Better yet, call MHEF to sign up for our BEST class, or BEST Train the Trainer Workshop! You may also sign up online at www.mhef.org. The workshop tuition is just \$250 for Restaurant Association Members and \$350 for non-members. **Tuition includes Instructors Guide, CD ROM and PowerPoint Presentation.**

We look forward to seeing you there!